

Provide your organization with the TOOLS needed to efficiently and effectively deliver on your agency's water consumption, sewer, solid waste, irrigation, fire line and other billing requirements plus the collection of payments, invoicing and related A/R functions

Why should you use TrueBill?

- ◆ Better Customer Service
- ◆ Service Order System
- ◆ More Accurate Bills
- ◆ Web Access (24x7)
- ◆ Manage complex Owner/Tenant relationships
- ◆ Improve Staff utilization
- ◆ Instant Reporting
- ◆ Detailed Transaction Logs

The included A/R solution manages invoicing, credit memos, payments and refunds, penalty assessments, debt management and other standard A/R processes. A wealth of reporting options exist from a library of special reports to ad-hoc query capabilities. Solutions from batch processing to real-time web based interaction; TrueBill offers the tools you need to be more effective in your revenue management efforts.

TrueBill is a feature rich application designed for Billing, Invoicing, and Accounts Receivable functionality. It was built from the ground up using the most current technologies to provide a scalable, distributable architecture utilizing Web Services. TrueBill handles revenue management needs from catalogue items and services invoicing, to Assessment billing (e.g. Property Tax), to extremely complicated multi-source, volumetric, seasonally tiered pricing matrixes.



TrueBill Features and Benefits

1. Account Management
2. Sophisticated Tiered-Rate tracking calculations
3. Bill Production on unlimited cycles
4. Full Invoicing capabilities with A/R
5. Usage Reading Review, Meter Reads & Meter Management
6. Historical consumption reporting by Owner/Tenant
7. Bill Consolidation/Amalgamation
8. TrueCIP (Customer Information Portal) extension
9. Service Order System—CIS
10. Collections Management & Payment Arrangements

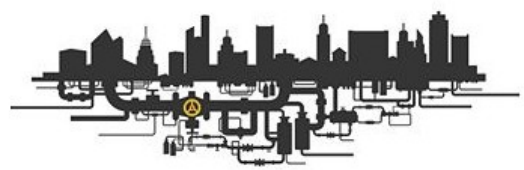
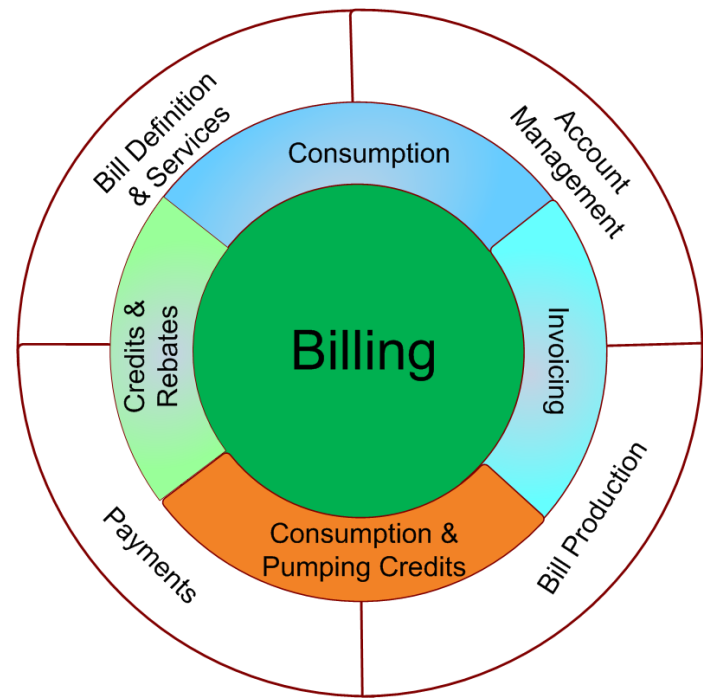


The screenshot displays the 'Edit Customer Account' page. At the top, it shows account information for 'McDonald, James' at '3222 Glasgow Drive, Fayetteville, NC 28303'. The account number is '01-1254-00'. A message indicates the account is deactivated. Below this, there are sections for 'Balances' (Total: \$1,170.21), 'Current Amounts' (Outstanding Charges: \$185.00), and 'Recent Activity' (Active Date: 12/19/02). A table shows 'Current Usage' for Water, Sewer, Irrigation, and Garbage. Another table lists 'Services' with meter and status details. A 'Quick Links' menu is visible on the right. In the bottom right corner, there are images of a 'PAYMENT RECORD' and a 'PAID' stamp on a bill.

TrueBill provides exceptional visualization tools of your billing operations to empower your staff to deliver higher quality, valuable, and meaningful service to your paying customers. TrueBill is a web-based application, all deployed on a service oriented architecture platform utilizing the most current .NET technology. This solution delivers interoperability, scalability, flexibility, and lower Total Cost of Ownership.

Easy to Use, Easy to Configure, Easy to start Saving Time & Money

- Deployment:** TrueBill is deployed centrally. Users access the application using an Internet browser. There is nothing to install and no worries about client configuration issues.
- Interoperability:** TrueBill is built using Web Services technologies. Web Services are designed to make applications easier to integrate to other applications
- Scalability:** TrueBill is built with server scalability in mind. Additional power at the server provides linear performance improvement to the clients.
- Manageability:** Centralized single sign on security, remote management capabilities, and self tuning data platform make TrueBill easy to manage.



About TruePoint Solutions:

TruePoint Solutions is based in Sacramento California area, focused on providing software and services for water agencies, special districts, and local government agencies.