TruePoint BPM
Backflow Program Management

Effectiveness meets efficiency. Compliance meets convenience.

Manage your backflow program efficiently and effectively to keep your citizens' water supply safe and clean.
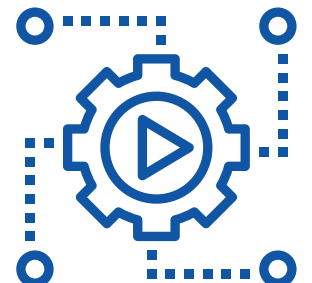
TruePoint BPM is an innovative solution that empowers your agency with a comprehensive toolset to seamlessly manage your cross-connection control program. It equips your team with complete transparency into assembly information, contractor licenses and certifications, testing schedules, and overall compliance status. TruePoint BPM leverages automation and electronic records to streamline and simplify your processes, significantly enhancing both efficacy and efficiency. The result is a solution that ensures compliance with regulatory agencies through optimized processes, modern tools, and best practices.

Compliance

Transparency

Automation

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Backflow Program Management

Backflow Program Management Made Easy

Backflow Inventory Management
TruePoint BPM tracks all relevant information about the backflow assemblies in your jurisdiction, including location, serial number, manufacturer, customer, device and assembly type, testing schedule, testing history, and site notes.

Automatically Generate and Track Backflow Tests and Notifications
TruePoint BPM easily generates and manages your backflow tests and notices in batches, requiring significantly less time and providing greater efficiency. Test notices are fully configurable to match your agency's requirements.
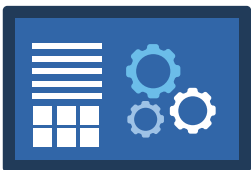
Backflow Tester and Contractor Administration
The system provides automatic validation against Testers and Contractors to ensure that they maintain active certifications and calibrated test kits in order to test backflow assemblies. Approval processes can even be configured for agency staff to review certification and calibration documents.

Reporting
TruePoint BPM provides a highly configurable reporting platform that allows staff to create their own reports and queries in addition to providing standard compliance reports required by governing bodies. Additional reports can be developed as-needed leveraging SQL Server Reporting Services.

Integration Platform
TruePoint BPM integrates seamlessly as an added module with your TrueBill Utility Billing solution. Alternatively, it can integrate with any other UB and CIS platform, either through our Gateway API or a file-based interface.

TrueVCP
Vendor-Contractor Portal

Provide your backflow testers with a web-based portal to manage certifications, test kit calibrations, and test results electronically.

With TrueVCP, information that has historically been manually processed is instead entered by backflow testers electronically and is available in real-time for review by staff. Approval processes and notifications are configured to keep your backflow program running smoothly, efficiently, and in compliance.

Contractor Certifications and Renewals
Contractors can upload certification documentation and renewals electronically for approval by staff.

Backflow Test Kits & Calibration
Contractors can upload their backflow test kit details & calibration documentation electronically for approval by staff.

Backflow Test Reports & Repairs
Provides users with dynamic test forms validated by the system to ensure data accuracy.

Designated Signatories
Provides tools for designated signatories to enter testing results for one or more backflow testers by providing required documentation.

TruePoint
Solutions